

## Demysti5 Secure Property Sale Checklist

### Protect Yourself from Real Estate Scams During Property Transactions

Cybercriminals are increasingly hijacking property sale communications, often impersonating conveyancers, real estate agents, or lawyers to steal large sums by altering bank details. This checklist will help buyers and sellers safeguard against these scams at every critical step.

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#### Before You Begin the Sale Process

- **Choose Verified Professionals**  
Only work with licensed real estate agents, conveyancers, and solicitors. Double-check their details on official registries.
  - **Use Your Own Email and Devices**  
Avoid using shared computers or public Wi-Fi during the sale process. Make sure antivirus software is active.
  - **Secure Your Email Account**  
Turn on **2FA (Two-Factor Authentication)** on your email account and update your password.
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#### During the Sale Negotiation & Legal Process

- **Set a Clear Communication Protocol**  
Decide with your agent/conveyancer upfront:
  - **Share Banking Info via Secure Means**  
Use secure, encrypted portals or in-person handover of account details. Confirm changes verbally using a number you trust.
  - **Verify Every Email**  
If an email contains bank detail changes or payment instructions, **assume it's a scam until confirmed**. Call your contact directly (don't reply to the email or use numbers in their signature).
  - **Check Email Addresses Carefully**  
Look for subtle changes like:  
jane@conveyancers.com.au → jane@conveyancer.com.au  
Or domain misspellings like gmail.com instead of gmail.com.
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#### At the Time of Payment

- **Double-Confirm Payment Details by Phone**  
Before sending *any* large payment, call your conveyancer or agent using their official contact number (not from email).
- **Pause Before You Pay**  
Review: Are you rushing? Are the instructions sudden or urgent? Slow down. Take 5 minutes to verify.

- **Enable Bank Alerts**


Turn on SMS/email notifications for all transactions on your account. This helps detect fraud early.



**Bonus: Use Demysti5 Tools to Stay Safe**

- ☒ **Check for Data Leaks** — See if your email or account has been exposed.
- ☒ **Secure Your Email** — Enable 2FA and strengthen your settings.
- ☒ **Get an Online Safety Score** — Understand your risks and how to fix them.

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 **This checklist is provided by Demysti5 — your trusted partner in personal cyber safety.**  
Stay smart. Stay verified. Stay secure.